



**BARRIÈRE**

PRESS PACK

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**préférez un Jeu  
Responsable**



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# BARRIÈRE COMMITTED TO RESPONSIBLE GAMING

## WHAT IS RESPONSIBLE GAMING?

Responsible Gaming is essentially a relationship of trust between gambler and casino. That trust is based on three requirements: regulatory transparency, an enjoyable gaming experience and a desire to prevent excessive gambling.

Barrière goes the extra mile to combat that risk, enable its clients to continue to enjoy their gambling and consolidate the role of its employees within the Group. Beyond simply providing information, our aim is to prevent problem gambling and provide support for anyone requesting it through our teams, who are specially trained to listen and advise.

## CASINO OPERATORS - THE GAMING EXPERTS

Gaming is everywhere these days; 1 in every 2 French people over the age of 18 has gambled for money in the last 12 months\*. Casino operators are the experts when it comes to combating problem gambling, developing their reputation for rigorous professionalism in recent years.

Our industry now has 201 casinos with over 23,000 slot machines, 1,000 gaming tables and 200 electronic gaming tables. This gives us a broad understanding of casino gaming and - quite naturally - we have been addressing the issue of Responsible Gaming for many years. If - as we are - you are in charge of eight million clients and around 32.6 million "gaming" admissions, there is no escaping the issue of responsible gaming behaviour.

Our approach dates back a long time: our industry has been committed to Responsible Gaming for around 20 years now, working with the best specialists, conducting highly innovative and educational experiments in our casinos and developing specialist tools.

Unlike other industry players who have entered the market purely to jump on the online gaming bandwagon, the casino sector is known for an expertise developed over many years - the result of its unrivalled experience and knowledge of its clients. A level of professionalism developed through experience is what makes the role of our casinos an essential one.

Ours is one of the most tightly controlled industries in the world today. Long accustomed to the strictest Government regulations and controls across all of our activities, we have a duty to transparency - a duty that we will never fail to fulfil.

The integrity of the gaming sector is ensured by casino groups themselves and through continuous supervision by the Ministries of Internal Affairs and Finance.

Professionalism, adherence to the rules, expertise and client focus are all key aspects our commitment to Responsible Gaming policy.

(\*Source : OFDT - 2014)

## BARRIÈRE - A STRATEGY DRIVEN BY COMMITMENT

Responsible Gaming is far from being a new concept at Barrière. We have long been a pioneering force in the casino industry. This constant concern is based on a principle that has become essential to our philosophy: "Gambling is fun and should stay that way".

That said, we acknowledge that things can change in an instant for some gamblers: gambling can quickly turn from pleasure into dependence. Our Group has always accepted this reality – it may be rare, but is still very real for some of our gamblers.

Yes, excessive gambling is a fact. But it's not inevitable.

Our action plan is a way of supporting and widening the approach that we have been trialling for 10 years. It is based on two major conclusions that we have drawn from our experience in the gaming sector:

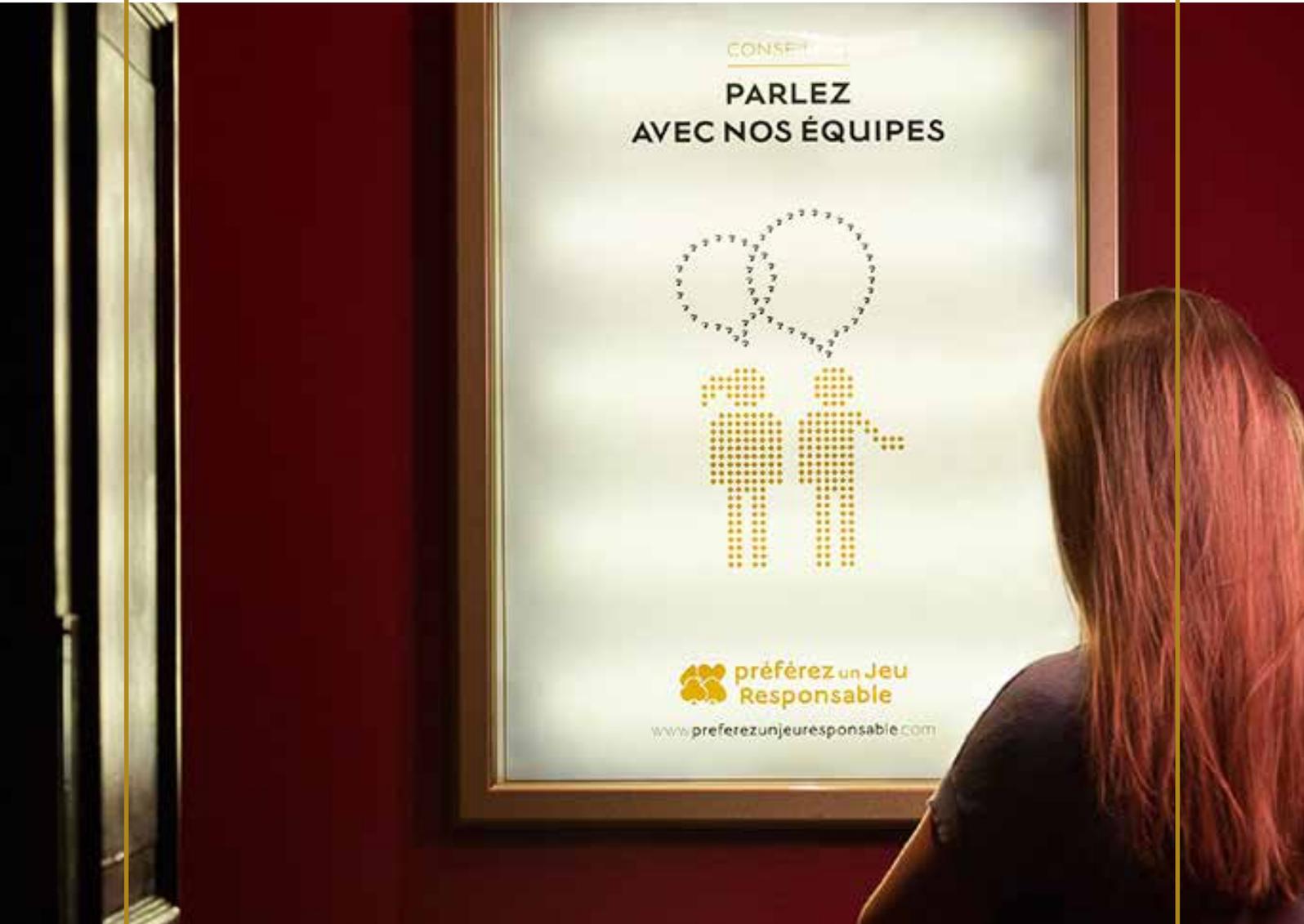
### **1** Prevention is efficient:

Observing within our establishments, recognising the signs, and offering advice and support to gamblers who are likely to lose their self-control are crucial.

### **2** Tools are in place to help gamblers who are in difficulty regain control of their gambling habits:

Providing information and advice on how to manage gaming considerably reduces the risk of excessive gambling.

It is because we have thought long and hard about these issues for many years that we have now taken the lead when it comes to Responsible Gaming.



# I. BARRIÈRE SWISS CASINOS: SETTING THE STANDARDS

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## BARRIÈRE SWISS CASINOS: SETTING THE STANDARDS

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The regulations in Switzerland - where Barrière owns three casinos known collectively as the - Courrendlin, Fribourg and Montreux Gaming Houses - are much stricter than in France. Barrière has adopted them as a standard.

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The Gaming House Ordinance (OLMJ) instituted a programme of compulsory measures in 2014:

- **Introduction of a programme for the early identification of persons likely to become dependent on gambling:** clients are identified by employees on the basis of observation criteria determined by the Swiss Federation of Casinos in 2005 and added to by Barrière Swiss Casinos in recent years as a result of experimentation in the field.
- **Training for Gaming House employees in the early identification of gamblers who are likely to become dependent.**
- **Support information and measures:** Gaming Houses are required to provide their clients with information on the risks associated with gambling, provide them with self-assessment questionnaires and, where the need arises, details of places where they can obtain advice.
- **Work with a dependency prevention centre:** Gaming Houses are required to work with a dependency prevention centre and therapy organisation to implement a programme of social measures.
- **Controlled access and prohibition:** access prohibited for under 18s and computer ID checks (National data file)
- **Provision of a programme for applying and lifting exclusions:** exclusions may be voluntary or imposed. After an interview about their gambling behaviour

and financial situation, clients who are experiencing problems often request voluntary exclusion. Gaming Houses must exclude persons in cases where they know or should assume, based on what they have observed at their establishment, "that they are insolvent or are not meeting their financial obligations" and/or "that they are placing bets that bear no relation to their income or assets". Exclusions are imposed for at least a year and may not be lifted until the gambler's financial and psychological situation has been assessed. Only the Gaming House that imposed the exclusion may lift it. Where the person refuses to cooperate or where a request to lift the exclusion is rejected, they will remain excluded and the decision will remain in place for at least a year.



## VISIT CONVENTIONS

**2005** saw the creation of a system of "Visit Conventions" - developed by the Swiss Federation of Casinos.

The convention is signed between the client and the casino, who make a joint decision on the number of monthly visits, which can range from a minimum of one visit to a maximum of 4 visits per month for a period of at least 7 months. There is a compulsory meeting every six months with the Social Measures Manager\* at the establishment. Barrière Montreux Casino holds an interview at 7 months and then every 6 months after that, for example.

**As of 2008**, and at the request of the Swiss Federal Gaming Board (CFMJ), a Visit Convention is signed after the financial situation of the person in question has been assessed. If the result is negative, the person must be prohibited from entering the casino. The Visit Convention system is managed by the same IT system that is used for exclusions and applies to all casinos in Switzerland.

**In 2010**, at the request of the Swiss Federal Gaming Board, Barrière Swiss Casinos also introduced a system for controlling the value of bets placed by persons under a Visit Convention.

This change made it possible to monitor all gamblers who have signed a Visit Convention. **At the end of 2015**, and also at the instigation of the Swiss Federal Gaming Board, Barrière Montreux, Fribourg and Courrendlin Casinos introduced a warning system (4 stages over 12 months) relating to the control of spending and frequency of visits.

After 3 warnings, the client is temporarily excluded from Swiss Casinos and on the 4th warning the client is excluded from all Swiss Casinos for at least a year.

Barrière Montreux Casino has also been working with the Centre du Jeu Excessif (CJE) et Addiction Valais **since 2010** for conducting interviews to monitor Visit Conventions.

All clients who have signed a Visit Convention are seen at least once by the "Intervenant Addiction Valais – Responsable Mesures Sociales du Casino" counterpart. The joint action plan provides all-round

**CASINO BARRIÈRE MONTREUX**

### What social measures does Montreux casino have in place?

**A team of professionals on hand 24/7, all year round, to listen and advise in total confidentiality.**

Information about the dangers of gambling and the support measures in place for yourself and your loved ones.

Preventive programmes to avoid the negative effects of gambling

Visit convention  
Personalised support to help manage visits and to limit spending with regular follow-up sessions

Voluntary exclusion  
Temporary exclusion from gambling throughout Switzerland (1 year minimum)

Collaboration with centres that offer support and gambling treatment services (Centre du Jeu Excessif, Addiction Valais)

Training provided to casino personnel in the risks of gambling

**Want to find out what sort of gambler you are?**  
Questionnaires available on the stand.

information on excessive gambling and gives clients the opportunity to undergo therapy if they wish.

Casino Barrière Montreux has financed this joint action plan to the tune of CHF4,000 a year **since 2013**.

(\*Swiss equivalent of the Responsible Gaming Supervisor)



## II. OPERATIONAL IMPLEMENTATION OF RESPONSIBLE GAMING

## 2

# OPERATIONAL IMPLEMENTATION OF RESPONSIBLE GAMING

### 1. A UNIQUE AND INNOVATIVE GLOBAL ACTION PLAN IN SUPPORT OF RESPONSIBLE GAMING

A network of national and local experts has been mobilised to ensure the implementation and monitoring of Responsible Gaming measures and the supply of feedback.

#### a. At national level:

##### a “Responsible Gaming Commission”

**ITS ROLE:** to develop national Responsible Gaming policy and see that it is applied, monitored and efficiently managed in the field. It meets an average of four times a year and has 9 members.

#### b. A Regional Contact: the Responsible Gaming Supervisor

**ITS ROLE:** As a member of the National Commission, they act as a link between casinos in their region and the National Commission. They manage the team of local correspondents, generate statistical data for the casinos within their remit and support the introduction and application of the national programme. They are also the Responsible Gaming Correspondent for a Barrière Casino.

#### c. A local contact: the Responsible Gaming Correspondent

They work out in the field under the Responsible Gaming Director and are in charge of the client relationship (observation, identification, management, monitoring, support and guidance). They supervise the overall implementation of Responsible Gaming policy in their establishment (monitoring Voluntary Access Limitations, provision of a Responsible Gaming information kit, staff training in excessive gambling prevention etc.)



#### d. Team training

Article 15 of the Decree of 14 May 2007 on the regulation of gambling in casinos in France states that “any newly accredited employee at a gaming establishment is required to undergo training in the early identification of gamblers at risk within 90 days of taking up their post”. Barrière fully supports this measure. Training is provided for the role of “Responsible Gaming Trainer” in all of its casinos in France. The 35 Responsible Gaming Supervisors across Barrière Casinos in France receive trainer training from an outside body. The aim is to develop their skills as trainers. This takes the form of proper training for managing groups of people: meeting preparation, creating a group dynamic, managing the checks, training other managers, responding to objections etc.

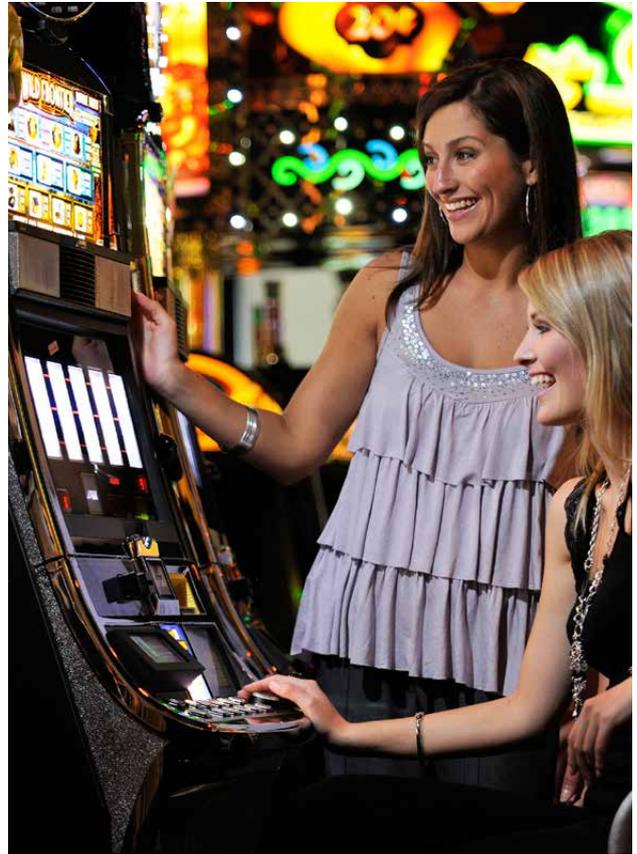
In some casinos, as many as three internal trainers have been trained this way. Correspondents then receive an information kit produced by the Group to enable them to run training for new employees at their casino. Newly trained Responsible Gaming Correspondents are required to attend a session run by a Senior Correspondent to familiarise themselves with the information kit and take the information on board. It is also an opportunity to discuss good practice. This enables them to make new employees aware of Responsible Gaming situations and alarm signals so that gamers at risk can be identified at an early stage. In addition to the requirement for new employees to comply with regulations, Barrière wants all of its customer-facing employees to be aware of its Responsible Gaming policy. The Group has gone even further than that, introducing special training on “conducting a Responsible Gaming interview”. Aimed at Responsible Gaming Supervisors, this training enables them to interview clients with an excessive gambling problem.



## 2. LEARNINGS FROM OUR CASINOS IN ENGHIEEN-LES-BAINS, TOULOUSE AND LILLE

### a. Enghien-Les-Bains - a pioneering casino in France

Barrière Enghien-les-Bains Casino is France's leading casino and it is exceptional at what it does. Since 2004, it has set up non-intrusive measures to observe players' behaviour and to manage excessive gambling in conjunction with specialist medical centres, supervisory authorities, civil rights leaders and casino professionals.



Two commissions were set up:

- The first one – the “Internal Commission” – is composed of members of staff from Barrière Enghien-les-Bains Casino and works on the implementation of an excessive gaming prevention plan based on training employees and raising their awareness of this issue.
- The second one – the “External Commission” – is based on the scientific approach applied by two medical professors. Its objective: to establish a framework of interpretation and a set of measures for implementation to combat excessive gaming. A member of the Executive Board has been in sole charge of Responsible Gaming at Barrière Enghien-les-Bains Casino in support of this since 2007. Barrière Enghien-les-Bains Casino has developed a close partnership with specialist addiction centres Louis Mourier (Colombes) and Marmottan (Paris) to assist clients who request therapy. Clients can also be referred to the Montevideo clinic in Boulogne-Billancourt.

In 2009, the CHU de Nanres (the number one body in France officially dedicated to research into excessive gambling and problem gambling) asked Barrière Enghien-les-Bains Casino to assist with a national scientific study.

The study involves conducting individual interviews with gamblers and uses internationally approved tools. Confidential interviews were conducted by psychologists from the Louis Mourier and Marmottan centres. The aim is to compare the socio-demographic characteristics of three groups of gamblers:

- Non-Problem Gamblers
- Problem Gamblers Not Undergoing Treatment
- Problem Gamblers Undergoing Treatment

## b. Toulouse - approach designed to benefit gamblers

From when it opened provisionally in 2006 until its official opening in September - and at the instigation of Group President Dominique Desseigne and the Director, - Casino Barrière Toulouse has adopted a dynamic approach to prevention in support of Responsible Gaming:

- Appointment of a trained psychologist as a Responsible Gaming Supervisor to ensure the implementation of the Group's Responsible Gaming policy under constant consultation with Head Office.
- Creation of a monthly "Responsible Gaming" commission chaired by the Director and composed of 15 members: CHU doctors + Barrière Toulouse Casino employees.

### COMMISSION OBJECTIVES:

- Implement National Commission directives
- Talk to doctors about casino practice in terms of Responsible Gaming and individual clients (anonymously) who are already or who are at risk of being problem gamblers.
- Monitor clients with gambling problems and clients under voluntary exclusion
- Work on areas for improvement (communication, notices and training etc.)
- Evaluate programme continuously
- Participate in scientific research by working on gambling studies (evaluate client support initiatives)
- Partnership with local treatment bodies to provide guidance for gamblers requiring therapy. Create a dialogue between the casino and professional addiction specialists to share expertise.
- Set up a partnership with the CHU addiction service in Purpan under the authority of specialist doctors proposing:



- ▶ Local provision of a medical/social facility offering a listening and advice services and specialist treatment
- ▶ The participation of doctors on "Responsible Gaming" Commissions for advising the casino on prevention policy and practice
- Provision of communication materials, specifically a Responsible Gaming Guide with a self-assessment test for use in busy
- Restrict authorised payment methods at the cashier's desk for slot machines to control excessive behaviour (at client's request)
- Provide option to restrict access, whereby the client can decide on a number of visits per month – after which they will be refused access to gaming rooms.

### c. Lille - following a successful example

When it opened in November 2007, Barrière Lille Casino introduced an operational prevention system adapted from measures in place in the Group's casinos in Switzerland - these having been recognised by the Swiss regulatory authorities as the most sophisticated and effective of any Gaming Houses currently in operation.

The system now incorporates the following measures:

- The presence of a member of staff in charge of the prevention programme in support of Responsible Gaming – one trained in psychology.
- All employees trained by a Responsible Gaming Correspondent from the casino so that they are able to identify persons at risk, flag them up and provide them with guidance.
- Measures aimed at protecting gamblers: checks on arrival, identification, monitoring, information and prevention, providing an individual listening and advice service during confidential interviews (gamblers and their friends and family, referral to treatment centres and voluntary access limitations).
- Quarterly meetings of the Internal Responsible Gaming Commission: discuss what information might provide individual support for clients – all totally confidential.



- All clients provided with the Responsible Gaming Guide and contact details of Responsible Gaming Correspondents – free, direct and confidential access.
- Guiding gamblers toward the CHU addiction service as an addition to the VAL and prohibition from entering the Casino.
- Systematic evaluation of the entire programme as part of a continuous improvement process and adapting to how the Casino develops over time.



## KEY FACTS AND FIGURES FOR 2016

**34**

Responsible Gaming contacts  
in French Barrière Casinos

Over **2200**

Voluntary Access Limitations (VAL) signed across the Group

Some **500**

employees received training under  
the "Prevention for Responsible Gaming" module

**119**

local Responsible Gaming commissions  
held at Barrière Casinos

**11**

of our establishments have signed  
a partnership agreement with an Addiction Treatment Centre  
to provide guidance for gamblers where required.





### III. TOOLS AVAILABLE TO CLIENTS

## 1. THE VAL: A SERVICE PROVIDED FOR CLIENTS

Voluntary Access Limitation (VAL).

The VAL is the key element of the Barrière Responsible Gaming action plan. It is a service made available to Barrière Casino clients who ask to restrict the number of times they visit a casino.

This action plan is in step with advances in medical research into addiction. This is aimed at encouraging measures for controlling gambling without resorting to complete abstinence – which is often illusory, leading to relapses.

Applicable across all Barrière Casinos in France, the VAL involves a system of “visit credits” put in place for a minimum of 3 months and up to a maximum of 24 months. The client opts for a quota of 0 to 8 visits per month and can use their credit whenever they wish. When their credit has been used up, they are refused entry to the casino in accordance with a formal contract signed between client and casino. Unused visits credits cannot be carried forward.

Even if they have a Loyalty Card<sup>1</sup>, VAL clients will not receive any marketing communications (letters/ emails/texts). It is also impossible to break an VAL contract once it has been signed.

This tool is a specific way of preventing the very real risk of problem gambling. We would make it clear that this innovative measure – unique in France – is not meant to replace a request from the client to be prohibited from gambling on national territory, but is seen as one of many solutions proposed in response to situations varying in severity.

The system underwent independent scientific evaluation in 2015.<sup>2</sup>

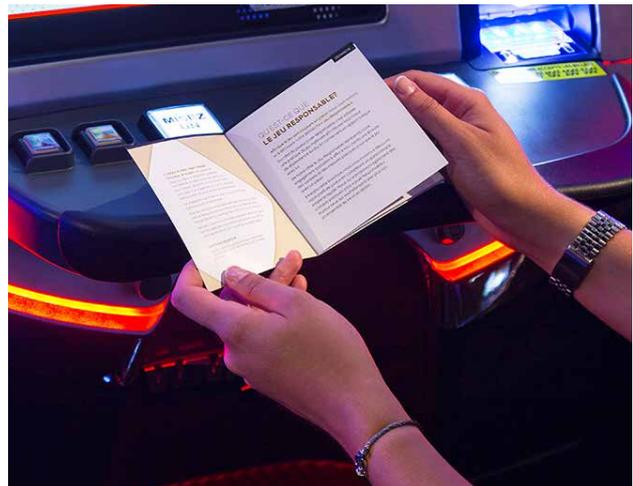
The study showed that the Voluntary Access Limi-

tation was effective over the long term. In actual fact, 81% of gamblers who opted for a VAL continued to present with reduced gambling activity one year after it expired. For more than 6 out of 10 clients, the number of visits was reduced by over 50%.

This research was able to demonstrate the importance of the VAL as a targeted preventive measure.

<sup>1</sup> : To make things easier for gamblers, Barrière Casinos offers a “Carré VIP” or “Casino Pass” - a rapid access card that can be used instead of showing ID when entering a casino. The card is free of charge and without obligation and is valid for two years in all Barrière casinos in France.

<sup>2</sup> : “Compulsive Gambling”: a review of literature and study relating to voluntary access limitations for gaming rooms offered to clients by a group of casino operators” – thesis available on the website of the Université Toulouse III – Paul Sabatier



## 2. A SYSTEM OF AUDITS ENSURING COMPLIANCE WITH INTERNAL REGULATORY PROCEDURES

Regular internal audits are conducted across the Group to ensure efficient implementation of the Responsible Gaming policy. The following areas are audited:

- The quality of the training received by employees in identifying persons with a gambling problem
- The presence of a Responsible Gaming Commission
- The evaluation of systems in place for identifying clients deemed to be at risk: tools, interviews and monitoring etc.

- The promotion and efficient operation of the VAL at local level
- The roll-out of the information and communication campaign

These audits feed into a central dashboard controlled by the National Commission and is used to oversee and manage what is being done in every Barrière Casino in terms of Responsible Gaming.

### 3. DEDICATED RESPONSIBLE GAMING WEBSITE

The Internet is where everyone looks for information – especially on a taboo subject like gambling addiction. The Internet is the ideal research tool because the search process is anonymous. In 2009, Barrière set up a professional and completely transparent website for offline and online gamblers providing information, advice and useful contacts on the subject of Responsible Gaming.

[www.preferezunjeuresponsable.com](http://www.preferezunjeuresponsable.com):

- Informs gamblers and the general public about the risks of excessive gambling
- Provides a range of helpful advice for controlling gambling behaviour and maintaining a healthy approach to casinos

- Assists problem gamblers and their family and friends by putting them in touch with professional partners



### 4. INFORMATION AND PREVENTION CAMPAIGN ABOUT RESPONSIBLE GAMING

An information and prevention campaign was launched across Barrière Casinos in the summer of 2009. It raises awareness among gamblers when they visit the casinos.

The campaign acknowledges the dangers of addiction and shows that vulnerable people can control their gambling with a simple “code of good conduct” that is easy to follow and based on public health recommendations. The campaign was re-launched in 2012.

Advice is focused on six clear messages:

- « Talk to our staff »
- « Make the most of your winnings »
- « Do not borrow »
- « Fix yourself a limit »
- « Take breaks »
- « Play for pleasure »

A Responsible Gaming Guide is also available in all Barrière casinos. In addition to advice on responsible gaming, the guide lists the signals pointing to excessive gambling: “I bet large sums that exceed my budget”, “When I lose, I play again to win back my loss”, etc.

A quiz-test allows players to define player profiles in a few minutes. Risk profile players are guided towards the Group’s Responsible Gaming Supervisors and/or to external gambling specialists. The test uses detection tools that have been approved by health specialists around the world.



## 5. YOUNG PEOPLE AND PREVENTION

When it comes to prevention messages on gambling, increasing awareness levels and countering mistaken beliefs will also be effective (Wilber & Potenza, "Adolescent Gambling, research and clinical implications" 2006).

Message content is very important – attention needs to be paid to the format, as this helps reach an audience that does not necessarily feel that prevention messages apply to them – young people, for example. The message also needs to be tailored to the target audience to give it greater impact. Young gamblers are often looking for signposts, and will therefore react better to campaigns with a familiar graphic landscape with bright colours and a special vocabulary. For example, when you ask young people what they are looking for in a communication campaign on the risks of gambling, it seems that they want emotion (humour, images with a shock factor and personal

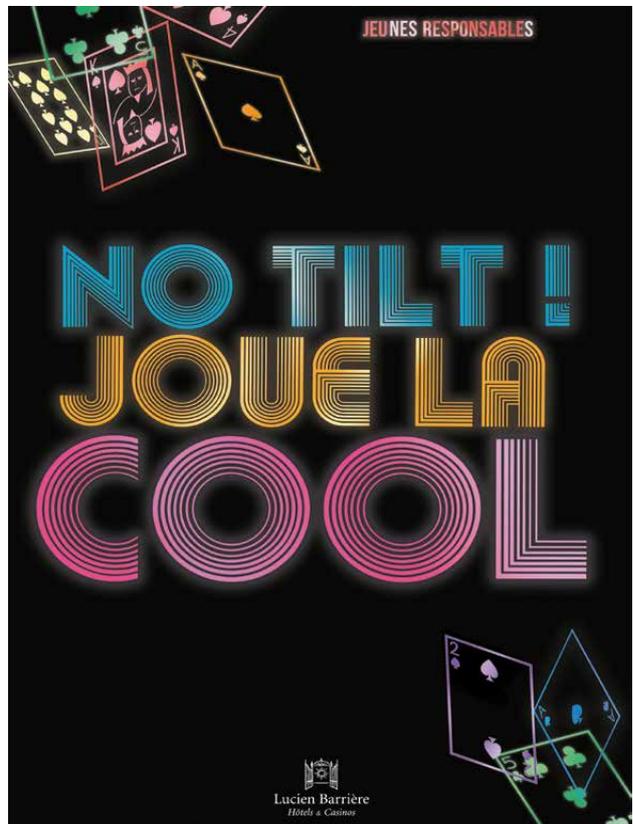
stories from celebrities), clear and specific information (statistics, negative effects of gambling – but not over the top) and suggested solutions.



### Special action plan aimed at young poker players

As a continuation of the Responsible Gaming action plan introduced across Barrière Casinos, the Group expanded prevention plan in 2013 with an awareness initiative aimed at young people – specifically young poker players. Barrière decided to introduce this because poker was appearing in online gaming sites, casinos and gaming rooms, attracting a new clientele – younger and less open to the preventive messages fired at them from all directions: tobacco, alcohol etc. This led to the creation of a Responsible Young People brochure – aimed at young people, particularly poker players. It is divided into 4 major areas:

- The front page with the slogan  
« No Tilt! Play it cool »
- Personal stories
- An explanatory section with specific information about excessive gambling linked to personal stories
- Advice on betting limits



## 6. CSAPA PARTNERSHIPS

”Préférez un Jeu Responsable” is an initiative aimed at prevention and raising awareness. Given that some of our clients have addiction issues and because the solutions we offer cannot replace professional therapy, we need to develop a strong network to give every one of them the help they need.

Barrière is therefore working on establishing and maintaining links with at least one addiction treatment facility for each of its establishments – formalised through the signature of a partnership agreement.

EASTERN AREA		
<b>BIARRITZ</b>	CSAPA Bizia	Centre Hospitalier de la Core Basque Avenue Paul Pras - bâtiment Zabal 64100 BAYONNE - 05 59 44 31 00
<b>ROYAN</b>	CSAPA Synergie 17	66 avenue des Semis 17200 ROYAN - 05 46 23 76 12
<b>BORDEAUX</b>	CSAPA Maurice Serise	24, rue du Parlement Saint-Pierre 33000 Bordeaux - 05 56 44 84 86
<b>TOULOUSE</b>	CSAPA Maurice Dide	CHU de Toulouse Hôpital La Grave TSA 60033 - 31059 Toulouse cedex 9 05 61 77 80 82
SOUTHERN AREA		
<b>CANNES CROISSETTE</b>	CSAPA Malaussena	10 avenue Malaussena - 06000 NICE 04 92 03 21 50
	CSAPA Archer	151 route Saint Antoine de Ginestière 06200 NICE - 04 92 03 21 50
	CSAPA de Menton	7, route du Val de Gorbio - La Villa Rose 06500 MENTON - 04 92 10 13 83
<b>CANNES LES PRINCES</b>	CSAPA Malaussena	10 avenue Malaussena - 06000 NICE 04 92 03 21 50
	CSAPA Archer	151 route Saint Antoine de Ginestière 06200 NICE - 04 92 03 21 50
	CSAPA de Menton	7, route du Val de Gorbio - La Villa Rose 06500 MENTON - 04 92 10 13 83
<b>MENTON</b>	CSAPA Malaussena	10 avenue Malaussena - 06000 NICE 04 92 03 21 50
	CSAPA Archer	151 route Saint Antoine de Ginestière 06200 NICE - 04 92 03 21 50
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	CSAPA Archer	151 route Saint Antoine de Ginestière 06200 NICE - 04 92 03 21 50
	CSAPA de Menton	7, route du Val de Gorbio - La Villa Rose 06500 MENTON - 04 92 10 13 83
<b>SAINT-RAPHAËL</b>	CSAPA Fréjus	414, avenue du Château de Gallieni Villa Sole Zenith - 83600 FREJUS - 04 94 51 85 60
NORTHERN AREA		
<b>BLOTZHEIM</b>	CSAPA Le Cap	4, rue Schlumberger - 68200 MULHOUSE 03 89 33 17 99
<b>ENGHIEN</b>	Centre IMAGINE	1 rue St Flaive Prolongée - 95120 ERMONT 01 39 89 17 49
	CSAPA Prévention et Soins des Addictions 75	102C rue Amelot - 75011 PARIS
<b>LE TOUQUET</b>	Centre Hospitalier de l'arrondissement de Montreuil-sur-Mer	CSAPA site d'Étaples - rue Codron Carlu 62630 ETAPLES SUR MER - 03 21 94 18 69 CSAPA site de Berck - impasse Carnot - 62600 BERCK-SUR-MER - 03 21 09 11 50
<b>NIEDERBRONN</b>	CSAPA Hagueunau	64, avenue du Professeur Leriche Centre Hospitalier Général B.P. 252 67504 HAGUENAU - 03 88 06 35 01

If you can't find a centre near you, go to [www.joueurs-info-service.fr](http://www.joueurs-info-service.fr)

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